

ID	Istruzioni operative
1	<p>Nello sheet "KPI disponibilità" sono esposti i KPI giornalieri di monitoraggio della disponibilità (%uptime), indisponibilità (%downtime) e mancata raggiungibilità (% error response per mancata raggiungibilità delle API) delle API esposte sul Gateway CBI PSD2 (colonne "Tutte le API Gateway PSD2") e delle funzionalità esposte sui canali proprietari online della Banca assimilabili alle API esposte sul Gateway PSD2 CBI (colonne "Interfacce Online Banca").</p>
2	<p>Nello sheet "KPI performance" sono esposti i KPI giornalieri di monitoraggio delle performance delle API esposte sul Gateway PSD2 CBI (colonne con intestazione "API Gateway PSD2") e delle funzionalità esposte sui canali proprietari online assimilabili alle API esposte sul Gateway PSD2 CBI della Banca (colonne con intestazione "Interfaccia Online Banca").</p> <p>I KPI sono raggruppati in base alla macrofunzione di riferimento (es. "Tempo medio giornaliero (in millisecondi) per preparazione Bonifico SCT").</p>
3	<p>Nello sheet "KPI performance", il valore "N/A" rappresenta una mancata invocazione delle API esposte sul Gateway PSD2 CBI o delle funzionalità esposte sui canali proprietari online della Banca nel giorno di riferimento.</p>
4	<p>Nello sheet "KPI performance", il monitoraggio delle performance delle funzionalità esposte sui canali proprietari online fa riferimento a misurazione lato back-end. Il monitoraggio delle performance delle API esposte sul Gateway CBI PSD2 fa riferimento a misurazioni relative al caricamento dei front-end.</p>

	Tutte le API Gateway PSD2		Tutte le Interfacce Online Banca	
Data	%uptime	%downtime	%uptime	%downtime
2024-10-01	100.0%	0.0%	98.63%	1.37%
2024-10-02	100.0%	0.0%	100.0%	0.0%
2024-10-03	100.0%	0.0%	92.41%	7.59%
2024-10-04	100.0%	0.0%	100.0%	0.0%
2024-10-05	100.0%	0.0%	100.0%	0.0%
2024-10-06	100.0%	0.0%	100.0%	0.0%
2024-10-07	100.0%	0.0%	100.0%	0.0%
2024-10-08	100.0%	0.0%	98.63%	1.37%
2024-10-09	100.0%	0.0%	100.0%	0.0%
2024-10-10	100.0%	0.0%	92.41%	7.59%
2024-10-11	100.0%	0.0%	100.0%	0.0%
2024-10-12	100.0%	0.0%	100.0%	0.0%
2024-10-13	100.0%	0.0%	100.0%	0.0%
2024-10-14	100.0%	0.0%	100.0%	0.0%
2024-10-15	100.0%	0.0%	91.16%	8.84%
2024-10-16	100.0%	0.0%	100.0%	0.0%
2024-10-17	100.0%	0.0%	92.41%	7.59%
2024-10-18	100.0%	0.0%	100.0%	0.0%
2024-10-19	100.0%	0.0%	100.0%	0.0%
2024-10-20	100.0%	0.0%	100.0%	0.0%
2024-10-21	100.0%	0.0%	98.63%	1.37%
2024-10-22	100.0%	0.0%	92.41%	7.59%
2024-10-23	100.0%	0.0%	100.0%	0.0%
2024-10-24	100.0%	0.0%	92.41%	7.59%
2024-10-25	100.0%	0.0%	100.0%	0.0%
2024-10-26	100.0%	0.0%	97.93%	2.07%
2024-10-27	100.0%	0.0%	89.04%	10.96%
2024-10-28	100.0%	0.0%	100.0%	0.0%
2024-10-29	100.0%	0.0%	92.41%	7.59%
2024-10-30	100.0%	0.0%	100.0%	0.0%
2024-10-31	100.0%	0.0%	92.41%	7.59%
2024-11-01	100.0%	0.0%	100.0%	0.0%
2024-11-02	100.0%	0.0%	100.0%	0.0%
2024-11-03	100.0%	0.0%	100.0%	0.0%
2024-11-04	100.0%	0.0%	100.0%	0.0%
2024-11-05	100.0%	0.0%	92.41%	7.59%
2024-11-06	100.0%	0.0%	98.63%	1.37%
2024-11-07	100.0%	0.0%	92.41%	7.59%
2024-11-08	100.0%	0.0%	100.0%	0.0%
2024-11-09	100.0%	0.0%	100.0%	0.0%
2024-11-10	100.0%	0.0%	98.63%	1.37%
2024-11-11	100.0%	0.0%	100.0%	0.0%
2024-11-12	100.0%	0.0%	90.48%	9.52%
2024-11-13	100.0%	0.0%	100.0%	0.0%
2024-11-14	100.0%	0.0%	92.41%	7.59%
2024-11-15	100.0%	0.0%	100.0%	0.0%
2024-11-16	100.0%	0.0%	100.0%	0.0%
2024-11-17	100.0%	0.0%	100.0%	0.0%
2024-11-18	100.0%	0.0%	100.0%	0.0%
2024-11-19	100.0%	0.0%	92.41%	7.59%
2024-11-20	100.0%	0.0%	100.0%	0.0%
2024-11-21	100.0%	0.0%	100.0%	0.0%
2024-11-22	100.0%	0.0%	98.63%	1.37%
2024-11-23	100.0%	0.0%	100.0%	0.0%
2024-11-24	100.0%	0.0%	97.95%	2.05%
2024-11-25	100.0%	0.0%	100.0%	0.0%
2024-11-26	100.0%	0.0%	100.0%	0.0%
2024-11-27	100.0%	0.0%	100.0%	0.0%
2024-11-28	100.0%	0.0%	100.0%	0.0%
2024-11-29	100.0%	0.0%	97.95%	2.05%
2024-11-30	100.0%	0.0%	100.0%	0.0%
2024-12-01	100.0%	0.0%	100.0%	0.0%
2024-12-02	100.0%	0.0%	100.0%	0.0%
2024-12-03	100.0%	0.0%	100.0%	0.0%
2024-12-04	100.0%	0.0%	100.0%	0.0%
2024-12-05	100.0%	0.0%	100.0%	0.0%
2024-12-06	100.0%	0.0%	100.0%	0.0%
2024-12-07	100.0%	0.0%	100.0%	0.0%

2024-12-08	100.0%	0.0%	100.0%	0.0%
2024-12-09	100.0%	0.0%	100.0%	0.0%
2024-12-10	100.0%	0.0%	100.0%	0.0%
2024-12-11	100.0%	0.0%	100.0%	0.0%
2024-12-12	100.0%	0.0%	98.63%	1.37%
2024-12-13	100.0%	0.0%	100.0%	0.0%
2024-12-14	100.0%	0.0%	100.0%	0.0%
2024-12-15	100.0%	0.0%	100.0%	0.0%
2024-12-16	100.0%	0.0%	100.0%	0.0%
2024-12-17	100.0%	0.0%	100.0%	0.0%
2024-12-18	100.0%	0.0%	100.0%	0.0%
2024-12-19	100.0%	0.0%	100.0%	0.0%
2024-12-20	100.0%	0.0%	100.0%	0.0%
2024-12-21	100.0%	0.0%	100.0%	0.0%
2024-12-22	100.0%	0.0%	100.0%	0.0%
2024-12-23	100.0%	0.0%	100.0%	0.0%
2024-12-24	100.0%	0.0%	100.0%	0.0%
2024-12-25	100.0%	0.0%	100.0%	0.0%
2024-12-26	100.0%	0.0%	100.0%	0.0%
2024-12-27	100.0%	0.0%	100.0%	0.0%
2024-12-28	100.0%	0.0%	100.0%	0.0%
2024-12-29	100.0%	0.0%	100.0%	0.0%
2024-12-30	100.0%	0.0%	100.0%	0.0%
2024-12-31	100.0%	0.0%	100.0%	0.0%

Noni valori sono riservati e influenzano e si riferiscono al tempo medio giorniero

Data	Preparazione Bonifico SCT		Preparazione Bonifico Periodico		Esecuzione di un Bonifico SCT		Esecuzione di un Bonifico Periodico		Restituzione di tutte le informazioni relative a Bonifico SCT Inserito		Restituzione di tutte le informazioni relative a Bonifico Periodico inserite		Restituzione delle informazioni di visualizzazione saldo sui conti e carte		Restituzione delle informazioni della lista movimenti su conti e carte		Restituzione delle informazioni della lista conti e carte		Restituzione delle informazioni del dettaglio conto o carta		Restituzione delle informazioni del dettaglio transazione su conto		Esecuzione verifica disponibilità di fondi		
	API Gateway PSD2	Interfaccia Online Banca: Home Banking	API Gateway PSD2	Interfaccia Online Banca: Home Banking	API Gateway PSD2	Interfaccia Online Banca: Home Banking	API Gateway PSD2	Interfaccia Online Banca: Home Banking	API Gateway PSD2	Interfaccia Online Banca: Home Banking	API Gateway PSD2	Interfaccia Online Banca: Home Banking	API Gateway PSD2	Interfaccia Online Banca: Home Banking	API Gateway PSD2	Interfaccia Online Banca: Home Banking	API Gateway PSD2	Interfaccia Online Banca: Home Banking	API Gateway PSD2	Interfaccia Online Banca: Home Banking	API Gateway PSD2	Interfaccia Online Banca: Home Banking	API Gateway PSD2	Interfaccia Online Banca: Home Banking	API Gateway PSD2
2024-10-01	178.00	2307.11	N/A	3585.0	251.58	10369.34	N/A	3585.0	73.58	2307.11	N/A	3585.0	997.54	6311.89	1560.56	1313.24	N/A	3221.55	N/A	6311.89	N/A	2946.06	N/A	6311.89	
2024-10-01	N/A	2307.11	N/A	3585.0	251.58	10369.34	N/A	3585.0	73.58	2307.11	N/A	3585.0	997.54	6311.89	1560.56	1313.24	N/A	3221.55	N/A	6311.89	N/A	2946.06	N/A	6311.89	
2024-10-03	N/A	1786.14	N/A	3657.5	83.90	10506.47	N/A	3657.5	63.90	1786.14	N/A	3657.5	1103.19	3398.51	1476.01	842.03	N/A	2403.68	N/A	3398.51	N/A	1786.14	N/A	3398.51	
2024-10-04	119.50	1888.49	N/A	N/A	197.07	8784.51	N/A	N/A	77.57	1888.49	N/A	N/A	1183.00	4303.53	1299.54	808.51	N/A	1451.00	N/A	4303.53	N/A	1888.49	N/A	4303.53	
2024-10-05	N/A	2054.23	N/A	N/A	N/A	9327.71	N/A	N/A	N/A	2054.23	N/A	N/A	1007.00	5217.7	1442.44	N/A	N/A	2774.84	N/A	5217.7	N/A	2054.23	N/A	5217.7	
2024-10-06	182.00	1726.34	N/A	N/A	274.50	7963.27	N/A	N/A	92.50	1726.34	N/A	N/A	1091.85	3249.58	1229.86	856.6	N/A	2403.08	N/A	3249.58	N/A	1726.34	N/A	3249.58	
2024-10-07	132.00	1921.03	N/A	N/A	209.22	9361.63	N/A	N/A	77.22	1921.03	N/A	N/A	875.67	4993.06	1437.29	867.36	N/A	1130.00	N/A	4993.06	N/A	1921.03	N/A	4993.06	
2024-10-08	95.67	2512.02	N/A	2664.0	163.67	10546.29	N/A	2664.0	68.00	2512.02	N/A	2664.0	965.39	4867.85	1336.28	942.56	N/A	2636.28	N/A	4867.85	N/A	2512.02	N/A	4867.85	
2024-10-09	N/A	1623.04	N/A	2435.63	112.00	8190.86	N/A	2435.63	112.00	1623.04	N/A	2435.63	948.73	3815.12	1286.48	984.71	N/A	2416.92	N/A	3815.12	N/A	2029.34	N/A	3815.12	
2024-10-10	N/A	1992.36	N/A	2803.6	61.00	8585.45	N/A	2803.6	61.00	1992.36	N/A	2803.6	942.93	4522.21	1679.38	922.5	N/A	854.00	N/A	4522.21	N/A	2297.98	N/A	4522.21	
2024-10-11	138.80	1583.49	N/A	N/A	227.23	8168.84	N/A	N/A	96.43	1583.49	N/A	N/A	1042.82	5134.35	1373.71	810.84	N/A	983.50	N/A	5134.35	N/A	1583.49	N/A	5134.35	
2024-10-12	N/A	1684.27	N/A	N/A	N/A	7974.96	N/A	N/A	N/A	1684.27	N/A	N/A	989.42	4079.71	1317.00	778.62	N/A	2894.76	N/A	4079.71	N/A	1684.27	N/A	4079.71	
2024-10-13	N/A	1684.14	N/A	N/A	85.00	7817.42	N/A	N/A	65.00	1684.14	N/A	N/A	945.41	3556.56	1117.16	816.77	N/A	2483.65	N/A	3556.56	N/A	1684.14	N/A	3556.56	
2024-10-14	N/A	1781.77	N/A	2292.0	63.50	8188.28	N/A	2292.0	63.50	1781.77	N/A	2292.0	1009.68	4620.71	1331.97	916.05	N/A	2533.85	N/A	4620.71	N/A	2036.89	N/A	4620.71	
2024-10-15	N/A	2234.89	N/A	N/A	N/A	10457.41	N/A	N/A	N/A	2234.89	N/A	N/A	994.33	5526.54	2976.86	1214.44	N/A	3238.3	N/A	5526.54	N/A	2234.89	N/A	5526.54	
2024-10-16	115.00	1584.05	N/A	2288.0	182.43	7832.44	N/A	2288.0	67.43	1584.05	N/A	2288.0	981.38	4637.76	1361.94	817.78	N/A	3228.23	N/A	4637.76	N/A	1936.03	N/A	4637.76	
2024-10-17	129.00	1542.31	N/A	N/A	199.58	7467.35	N/A	N/A	70.58	1542.31	N/A	N/A	982.83	4688.65	1227.73	829.91	N/A	2099.07	N/A	4688.65	N/A	1542.31	N/A	4688.65	
2024-10-18	123.00	1639.48	N/A	2164.0	185.78	8036.81	N/A	2164.0	62.78	1639.48	N/A	2164.0	938.42	639.48	1288.48	925.62	N/A	2403.64	N/A	639.48	N/A	8442.92	N/A	8442.92	
2024-10-19	114.00	1169.31	N/A	177.80	717.31	8177.80	N/A	177.80	63.80	1144.00	N/A	177.80	975.50	4513.63	1210.59	808.68	N/A	2975.50	N/A	4513.63	N/A	1169.31	N/A	4513.63	
2024-10-20	122.50	1732.25	N/A	N/A	191.22	7377.75	N/A	N/A	68.72	1732.25	N/A	N/A	914.96	3081.22	1096.79	996.91	N/A	2196.38	N/A	3081.22	N/A	1732.25	N/A	3081.22	
2024-10-21	N/A	1713.87	N/A	63.50	8060.3	N/A	N/A	63.50	1713.87	N/A	N/A	972.46	3379.49	1455.79	768.57	N/A	2390.69	N/A	3379.49	N/A	1713.87	N/A	3379.49		
2024-10-22	N/A	1714.06	N/A	2187.0	67.00	7591.19	N/A	2187.0	67.00	1714.06	N/A	2187.0	830.52	3375.23	1117.28	784.68	N/A	2234.61	N/A	3375.23	N/A	1950.53	N/A	3375.23	
2024-10-23	109.00	1469.31	N/A	1901.0	167.45	7827.1	N/A	1901.0	58.43	1469.31	N/A	1901.0	975.67	3152.1	1296.46	805.44	N/A	2409.84	N/A	3152.1	N/A	1686.16	N/A	3152.1	
2024-10-24	99.00	1893.2	N/A	1893.2	160.17	8307.84	N/A	1893.2	61.17	1893.2	N/A	1893.2	846.52	3165.49	1254.39	897.21	N/A	2385.88	N/A	3165.49	N/A	2034.1	N/A	3165.49	
2024-10-25	N/A	1863.81	N/A	2400.36	336.00	8588.0	N/A	2400.36	336.00	1863.81	N/A	2400.36	866.87	3178.73	1157.77	725.09	N/A	2286.71	N/A	3178.73	N/A	2132.09	N/A	3178.73	
2024-10-26	N/A	1719.95	N/A	66.00	7846.25	N/A	N/A	66.00	1719.95	N/A	N/A	945.32	2281.6	984.88	789.18	N/A	2240.94	N/A	2281.6	N/A	1979.95	N/A	1979.95		
2024-10-27	124.00	1852.0	N/A	184.80	8042.32	N/A	N/A	60.80	184.80	1852.0	N/A	N/A	878.60	2441.4	1518.80	713.19	N/A	2916.48	N/A	2441.4	N/A	1852.0	N/A	2441.4	
2024-10-28	597.40	1771.08	N/A	656.92	8573.12	N/A	N/A	59.52	1771.08	N/A	N/A	1165.42	5380.74	1133.97	805.67	N/A	2201.87	N/A	5380.74	N/A	1771.08	N/A	5380.74		
2024-10-29	N/A	1761.53	N/A	6854.67	69.50	8704.3	N/A	6854.67	69.50	1761.53	N/A	6854.67	920.62	4077.37	1199.13	842.79	N/A	2565.21	N/A	4077.37	N/A	4308.1	N/A	4077.37	
2024-10-30	N/A	1872.3	N/A	70.22	8699.97	N/A	N/A	70.22	1872.3	N/A	N/A	980.46	8806.88	1139.43	791.78	N/A	2071.83	N/A	8806.88	N/A	1872.3	N/A	8806.88		
2024-10-31	N/A	2086.3	N/A	N/A	76.50	9260.69	N/A	N/A	76.50	2086.3	N/A	N/A	839.58	4253.35	1290.64	743.94	N/A	2574.04	N/A	4253.35	N/A	2086.3	N/A	4253.35	
2024-11-01	N/A	1631.34	N/A	N/A	7922.3	N/A	N/A	989.12	1631.34	N/A	N/A	989.12	1662.18	1066.38	860.03	N/A	2301.96	N/A	1662.18	N/A	1631.34	N/A	1662.18		
2024-11-02	128.00	1722.92	N/A	2464.0	195.00	8419.75	N/A	2464.0	67.00	1722.92	N/A	2464.0	927.48	2686.71	959.04	986.13	N/A	1929.94	N/A	2686.71	N/A	2093.46	N/A	2686.71	
2024-11-03	N/A	1677.38	N/A	N/A	784.69	N/A	N/A	784.69	784.69	1677.38	N/A	N/A	899.41	1186.21	1169.22	826.82	N/A	1929.94	N/A	1186.21	N/A	1186.21	N/A	1186.21	
2024-11-04	N/A	2054.21	N/A	N/A	8235.77	N/A	N/A	8235.77	N/A	2054.21	N/A	N/A	890.14	3802.19	1037.01	880.14	N/A	2133.08	N/A	3802.19	N/A	2054.21	N/A	3802.19	
2024-11-05	N/A	1861.74	N/A	3211.43	N/A	8798.32	N/A	3211.43	N/A	1861.74	N/A	3211.43	751.50	3552.26	1061.34	863.5	N/A	2400.67	N/A	3552.26	N/A	2536.59	N/A	3552.26	
2024-11-06	N/A	1889.2	N/A	N/A	9060.1	N/A	N/A	N/A	1889.2	N/A	N/A	N/A	815.54	4952.76	1209.74	830.89	N/A	2216.99	N/A	4952.76	N/A	1889.2	N/A	4952.76	
2024-11-07	130.00	1701.73	N/A	N/A	193.87	8796.14	N/A	N/A	63.87	1701.73	N/A	N/A	866.42	4106.93	1038.65	835.41	N/A	435.00	N/A	4106.93	N/A	1701.73	N/A	4106.93	
2024-11-08	N/A	1802.94	N/A	2653.0	N/A	8667.6	N/A	2653.0	905.25	1802.94	N/A	2653.0	905.25	4381.43	1149.88	808.31	N/A	2563.58	N/A	4381.43	N/A	2227.97	N/A	4381.43	
2024-11-09	118.00	1730.93	N/A	N/A	1730.93	9065.76	N/A	N/A	54.50	1730.93	N/A	N/A	825.58	1977.63	994.91	783.06	N/A	2047.58	N/A	1977.63	N/A	1977.63	N/A	1977.63	
2024-11-10	N/A	1575.1	N/A	N/A	44.00	7847.55	N/A	N/A	44.00	1575.1	N/A	N/A	838.00	3314.29	1016.97	1139.76	N/A	2502.82	N/A	3314.29	N/A	1575.1	N/A	3314.29	
2024-11-11	101.00	1697.14	N/A	1966.0	160.50	12182.22	N/A	1966.0	59.50	1697.14	N/A	1966.0	1177.73	7402.3	1478.39	1029.74	N/A	3521.36	N/A	7402.3	N/A	5312.57	N/A	7402.3	
2024-11-12	N/A	1289.85	N/A	12668.0	49.00	12648.3	N/A	12668.0	49.00	1289.85	N/A	12668.0	830.98	6623.09	1418.42	1167.78	N/A	3471.08	N/A	6623.09	N/A	1289.85	N/A	6623.09	
2024-11-13	N/A	1669.38	N/A	54.50	8515.95	N/A	N/A	54.50	1669.38	N/A	N/A	988.87	3981.45	1143.30	1306.41	N/A	2479.49	N/A	3981.45	N/A	1669.38	N/A	3981.45		
2024-11-14	106.00	1876.34	N/A	2174.0	164.25	9649.69	N/A	2174.0	58.25	1876.34	N/A	2174.0	907.13	4031.13	1076.65	804.09	N/A	2404.76	N/A	4031.13	N/A	2025.17	N/A	4031.13	
2024-11-15	N/A	1961.54	N/A	N/A	9222.75	N/A	N/A	908.04	3719.41	1961.54	N/A	N/A	908.04	3719.41	792.36	N/A	2890.77	N/A	3719.41	N/A	1961.54	N/A	3719.41		
2024-11-16	N/A	1938.13	N/A	N/A	47.50	8702.34	N/A	N/A	47.50	1938.13	N/A	N/A	721.52	3015.39	968.43	1121.24	N/A	2303.18	N/A	3015.39	N/A	1938.13	N/A	3015.39	
2024-11-17	N/A	1854.73	N/A	N/A	66.00	7828.69	N/A	N/A	66.00	1854.73	N/A	N/A	855.47	1583.15	837.97	N/A	1275.00	N/A	3136.41	N/A	1583.15	N/A	1583.15		
2024-11-18	111.00	1842.94	N/A	N/A	167.33	9344.3	N/A	N/A	56.33																