

ID	Istruzioni operative
1	<p>Nello sheet "KPI disponibilità" sono esposti i KPI giornalieri di monitoraggio della disponibilità (%uptime), indisponibilità (%downtime) e mancata raggiungibilità (% error response per mancata raggiungibilità delle API) delle API esposte sul Gateway CBI PSD2 (colonne "Tutte le API Gateway PSD2") e delle funzionalità esposte sui canali proprietari online della Banca assimilabili alle API esposte sul Gateway PSD2 CBI (colonne "Interfacce Online Banca").</p>
2	<p>Nello sheet "KPI performance" sono esposti i KPI giornalieri di monitoraggio delle performance delle API esposte sul Gateway PSD2 CBI (colonne con intestazione "API Gateway PSD2") e delle funzionalità esposte sui canali proprietari online assimilabili alle API esposte sul Gateway PSD2 CBI della Banca (colonne con intestazione "Interfaccia Online Banca").</p> <p>I KPI sono raggruppati in base alla macrofunzione di riferimento (es. "Tempo medio giornaliero (in millisecondi) per preparazione Bonifico SCT").</p>
3	<p>Nello sheet "KPI performance", il valore "N/A" rappresenta una mancata invocazione delle API esposte sul Gateway PSD2 CBI o delle funzionalità esposte sui canali proprietari online della Banca nel giorno di riferimento.</p>
4	<p>Nello sheet "KPI performance", il monitoraggio delle performance delle funzionalità esposte sui canali proprietari online fa riferimento a misurazione lato back-end. Il monitoraggio delle performance delle API esposte sul Gateway CBI PSD2 fa riferimento a misurazioni relative al caricamento dei front-end.</p>

Data	Tutte le API Gateway PSD2		Tutte le Interfacce Online Banca		Tutte le API Gateway PSD2
	%uptime	%downtime	%uptime	%downtime	% error response per mancata raggiungibilità delle API
2024-07-01	100.0%	0.0%	100.0%	0.0%	0.0%
2024-07-02	100.0%	0.0%	100.0%	0.0%	0.0%
2024-07-03	100.0%	0.0%	100.0%	0.0%	0.0%
2024-07-04	100.0%	0.0%	100.0%	0.0%	0.0%
2024-07-05	100.0%	0.0%	99.79%	0.21%	0.0%
2024-07-06	100.0%	0.0%	99.5%	0.5%	0.0%
2024-07-07	100.0%	0.0%	97.96%	2.04%	0.0%
2024-07-08	100.0%	0.0%	96.0%	4.0%	0.0%
2024-07-09	100.0%	0.0%	94.23%	5.77%	0.0%
2024-07-10	100.0%	0.0%	96.08%	3.92%	0.0%
2024-07-11	100.0%	0.0%	100.0%	0.0%	0.0%
2024-07-12	100.0%	0.0%	100.0%	0.0%	0.0%
2024-07-13	100.0%	0.0%	100.0%	0.0%	0.0%
2024-07-14	100.0%	0.0%	100.0%	0.0%	0.0%
2024-07-15	100.0%	0.0%	100.0%	0.0%	0.0%
2024-07-16	100.0%	0.0%	100.0%	0.0%	0.0%
2024-07-17	100.0%	0.0%	100.0%	0.0%	0.0%
2024-07-18	100.0%	0.0%	100.0%	0.0%	0.0%
2024-07-19	100.0%	0.0%	100.0%	0.0%	0.0%
2024-07-20	100.0%	0.0%	100.0%	0.0%	0.0%
2024-07-21	100.0%	0.0%	98.98%	1.02%	0.0%
2024-07-22	100.0%	0.0%	98.98%	1.02%	0.0%
2024-07-23	100.0%	0.0%	100.0%	0.0%	0.0%
2024-07-24	100.0%	0.0%	83.62%	16.38%	0.0%
2024-07-25	100.0%	0.0%	64.14%	35.86%	0.0%
2024-07-26	100.0%	0.0%	61.31%	38.69%	0.0%
2024-07-27	100.0%	0.0%	61.98%	38.02%	0.0%
2024-07-28	100.0%	0.0%	61.29%	38.71%	0.0%
2024-07-29	100.0%	0.0%	67.26%	32.74%	0.0%
2024-07-30	100.0%	0.0%	75.16%	24.84%	0.0%
2024-07-31	100.0%	0.0%	88.14%	11.86%	0.0%
2024-08-01	100.0%	0.0%	100.0%	0.0%	0.0%
2024-08-02	100.0%	0.0%	100.0%	0.0%	0.0%
2024-08-03	100.0%	0.0%	100.0%	0.0%	0.0%
2024-08-04	100.0%	0.0%	100.0%	0.0%	0.0%
2024-08-05	100.0%	0.0%	98.98%	1.02%	0.0%
2024-08-06	100.0%	0.0%	98.98%	1.02%	0.0%
2024-08-07	100.0%	0.0%	100.0%	0.0%	0.0%
2024-08-08	100.0%	0.0%	100.0%	0.0%	0.0%
2024-08-09	100.0%	0.0%	100.0%	0.0%	0.0%
2024-08-10	100.0%	0.0%	100.0%	0.0%	0.0%
2024-08-11	100.0%	0.0%	100.0%	0.0%	0.0%
2024-08-12	100.0%	0.0%	100.0%	0.0%	0.0%
2024-08-13	100.0%	0.0%	100.0%	0.0%	0.0%
2024-08-14	100.0%	0.0%	100.0%	0.0%	0.0%
2024-08-15	100.0%	0.0%	100.0%	0.0%	0.0%
2024-08-16	100.0%	0.0%	100.0%	0.0%	0.0%
2024-08-17	100.0%	0.0%	84.15%	15.85%	0.0%
2024-08-18	100.0%	0.0%	85.89%	14.11%	0.0%
2024-08-19	100.0%	0.0%	75.14%	24.86%	0.0%
2024-08-20	100.0%	0.0%	93.42%	6.58%	0.0%
2024-08-21	100.0%	0.0%	98.63%	1.37%	0.0%
2024-08-22	100.0%	0.0%	98.63%	1.37%	0.0%
2024-08-23	100.0%	0.0%	100.0%	0.0%	0.0%
2024-08-24	100.0%	0.0%	100.0%	0.0%	0.0%
2024-08-25	100.0%	0.0%	100.0%	0.0%	0.0%
2024-08-26	100.0%	0.0%	100.0%	0.0%	0.0%
2024-08-27	100.0%	0.0%	100.0%	0.0%	0.0%
2024-08-28	100.0%	0.0%	100.0%	0.0%	0.0%
2024-08-29	100.0%	0.0%	100.0%	0.0%	0.0%
2024-08-30	100.0%	0.0%	100.0%	0.0%	0.0%
2024-08-31	100.0%	0.0%	100.0%	0.0%	0.0%
2024-09-01	100.0%	0.0%	100.0%	0.0%	0.0%
2024-09-02	100.0%	0.0%	100.0%	0.0%	0.0%

2024-09-03	100.0%	0.0%	100.0%	0.0%	0.0%
2024-09-04	100.0%	0.0%	100.0%	0.0%	0.0%
2024-09-05	100.0%	0.0%	100.0%	0.0%	0.0%
2024-09-06	100.0%	0.0%	100.0%	0.0%	0.0%
2024-09-07	100.0%	0.0%	100.0%	0.0%	0.0%
2024-09-08	100.0%	0.0%	100.0%	0.0%	0.0%
2024-09-09	100.0%	0.0%	100.0%	0.0%	0.0%
2024-09-10	100.0%	0.0%	98.63%	1.37%	0.0%
2024-09-11	100.0%	0.0%	100.0%	0.0%	0.0%
2024-09-12	100.0%	0.0%	98.63%	1.37%	0.0%
2024-09-13	100.0%	0.0%	100.0%	0.0%	0.0%
2024-09-14	100.0%	0.0%	100.0%	0.0%	0.0%
2024-09-15	100.0%	0.0%	100.0%	0.0%	0.0%
2024-09-16	100.0%	0.0%	100.0%	0.0%	0.0%
2024-09-17	100.0%	0.0%	100.0%	0.0%	0.0%
2024-09-18	100.0%	0.0%	100.0%	0.0%	0.0%
2024-09-19	100.0%	0.0%	91.16%	8.84%	0.0%
2024-09-20	100.0%	0.0%	100.0%	0.0%	0.0%
2024-09-21	100.0%	0.0%	100.0%	0.0%	0.0%
2024-09-22	100.0%	0.0%	100.0%	0.0%	0.0%
2024-09-23	100.0%	0.0%	100.0%	0.0%	0.0%
2024-09-24	100.0%	0.0%	92.41%	7.59%	0.0%
2024-09-25	100.0%	0.0%	100.0%	0.0%	0.0%
2024-09-26	100.0%	0.0%	92.41%	7.59%	0.0%
2024-09-27	100.0%	0.0%	100.0%	0.0%	0.0%
2024-09-28	100.0%	0.0%	100.0%	0.0%	0.0%
2024-09-29	100.0%	0.0%	100.0%	0.0%	0.0%
2024-09-30	100.0%	0.0%	100.0%	0.0%	0.0%

Tutti i valori sono misurati in millisecondi e si riferiscono al tempo medio giornaliero

Data	Preparazione Bonifico SCT		Preparazione Bonifico Periodico		Esecuzione di un Bonifico SCT		Esecuzione di un Bonifico Periodico		Restituzione di tutte le informazioni relative a Bonifico SCT inserito		Restituzione di tutte le informazioni relative a Bonifico Periodico inserito		Restituzione delle informazioni di visualizzazione saldo sui conti o carte		Restituzione delle informazioni della lista movimenti su conto o carta		Restituzione delle informazioni della lista conti o carte		Restituzione delle informazioni del dettaglio conto o carta		Restituzione delle informazioni del dettaglio transazione su conto		Esecuzione verifica disponibilità di fondi		
	API Gateway PSD2	Interfaccia Online Banca: Home Banking	API Gateway PSD2	Interfaccia Online Banca: Home Banking	API Gateway PSD2	Interfaccia Online Banca: Home Banking	API Gateway PSD2	Interfaccia Online Banca: Home Banking	API Gateway PSD2	Interfaccia Online Banca: Home Banking	API Gateway PSD2	Interfaccia Online Banca: Home Banking	API Gateway PSD2	Interfaccia Online Banca: Home Banking	API Gateway PSD2	Interfaccia Online Banca: Home Banking	API Gateway PSD2	Interfaccia Online Banca: Home Banking	API Gateway PSD2	Interfaccia Online Banca: Home Banking	API Gateway PSD2	Interfaccia Online Banca: Home Banking	API Gateway PSD2	Interfaccia Online Banca: Home Banking	API Gateway PSD2
2024-07-01	N/A	1300.7	N/A	N/A	70.67	4701.13	N/A	N/A	70.67	1300.7	N/A	N/A	994.88	4200.66	1135.92	700.83	N/A	N/A	N/A	N/A	4200.66	N/A	N/A	N/A	4200.66
2024-07-02	119.33	1200.7	N/A	N/A	193.34	6001.13	N/A	N/A	74.00	1200.7	N/A	N/A	962.18	2600.66	2667.66	700.83	1106.00	N/A	N/A	N/A	2600.66	N/A	N/A	N/A	2600.66
2024-07-03	N/A	1300.7	N/A	N/A	70.67	3701.13	N/A	N/A	70.67	1300.7	N/A	N/A	737.37	4500.66	988.53	800.83	N/A	N/A	N/A	N/A	4500.66	N/A	N/A	N/A	4500.66
2024-07-04	N/A	1200.81	N/A	4800.0	85.00	3401.24	N/A	4800.0	85.00	1200.81	N/A	4800.0	849.37	900.66	1195.77	800.83	N/A	N/A	N/A	900.66	N/A	N/A	N/A	900.66	
2024-07-05	N/A	1200.7	N/A	N/A	61.00	4101.13	N/A	N/A	61.00	1200.7	N/A	N/A	792.23	1000.66	1039.69	600.83	1172.00	N/A	N/A	N/A	1000.66	N/A	N/A	N/A	1000.66
2024-07-06	182.00	300.7	N/A	N/A	291.34	2801.13	N/A	N/A	109.33	300.7	N/A	N/A	845.74	800.66	1109.22	800.83	N/A	N/A	N/A	800.66	N/A	N/A	N/A	800.66	
2024-07-07	N/A	1680.81	N/A	N/A	6846.42	N/A	N/A	N/A	N/A	1680.81	N/A	N/A	828.74	5492.75	1004.62	862.78	N/A	2187.29	N/A	5492.75	N/A	N/A	N/A	5492.75	
2024-07-08	N/A	1641.66	N/A	3046.5	70.50	6906.25	N/A	3046.5	70.50	1641.66	N/A	3046.5	827.10	6007.44	1057.63	918.35	N/A	2218.41	N/A	6007.44	N/A	N/A	N/A	6007.44	
2024-07-09	N/A	1628.85	N/A	3046.5	147.50	6944.11	N/A	3046.5	147.50	1628.85	N/A	3046.5	926.19	6106.7	1105.51	901.65	N/A	2238.02	N/A	6106.7	N/A	N/A	N/A	6106.7	
2024-07-10	N/A	1625.24	N/A	N/A	N/A	6878.04	N/A	N/A	N/A	1625.24	N/A	N/A	916.33	8703.28	1193.20	900.87	N/A	2353.49	N/A	8703.28	N/A	N/A	N/A	8703.28	
2024-07-11	N/A	1536.7	N/A	2388.0	6675.43	N/A	2388.0	N/A	N/A	1536.7	N/A	2388.0	954.48	9314.1	1071.05	895.58	N/A	2564.69	N/A	9314.1	N/A	N/A	N/A	9314.1	
2024-07-12	N/A	1455.71	N/A	2388.0	6470.87	N/A	2388.0	N/A	N/A	1455.71	N/A	2388.0	790.85	8068.86	1724.07	781.49	N/A	2698.97	N/A	8068.86	N/A	N/A	N/A	8068.86	
2024-07-13	N/A	1767.65	N/A	N/A	6463.36	N/A	N/A	N/A	N/A	1767.65	N/A	N/A	856.40	2576.95	1096.66	907.78	N/A	2655.8	N/A	2576.95	N/A	N/A	N/A	2576.95	
2024-07-14	N/A	1822.61	N/A	N/A	7163.85	N/A	N/A	N/A	N/A	1822.61	N/A	N/A	817.95	6874.35	958.82	1173.15	N/A	2826.38	N/A	6874.35	N/A	N/A	N/A	6874.35	
2024-07-15	N/A	1847.83	N/A	1941.0	7401.77	N/A	1941.0	N/A	N/A	1847.83	N/A	1941.0	892.50	5920.46	1359.48	1043.82	N/A	2948.16	N/A	5920.46	N/A	N/A	N/A	5920.46	
2024-07-16	304.00	1751.45	N/A	1941.0	375.58	7566.91	N/A	1941.0	71.57	1751.45	N/A	1941.0	839.50	5589.71	1616.79	846.22	N/A	2681.67	N/A	5589.71	N/A	N/A	N/A	5589.71	
2024-07-17	N/A	1584.43	N/A	N/A	7116.6	N/A	N/A	N/A	N/A	1584.43	N/A	N/A	1009.23	6470.6	1203.68	826.56	826.00	N/A	2336.17	N/A	6470.6	N/A	N/A	N/A	6470.6
2024-07-18	N/A	1582.39	N/A	N/A	76.00	7182.01	N/A	N/A	76.00	1582.39	N/A	N/A	881.54	6488.39	1134.79	839.33	567.00	N/A	2262.85	N/A	6488.39	N/A	N/A	N/A	6488.39
2024-07-19	N/A	1606.63	N/A	N/A	68.00	7530.09	N/A	N/A	68.00	1606.63	N/A	N/A	845.93	6681.36	1071.13	831.89	N/A	2255.59	N/A	6681.36	N/A	N/A	N/A	6681.36	
2024-07-20	N/A	1498.84	N/A	N/A	N/A	6988.32	N/A	N/A	N/A	1498.84	N/A	N/A	739.68	5316.96	965.35	915.28	N/A	2210.48	N/A	5316.96	N/A	N/A	N/A	5316.96	
2024-07-21	N/A	3192.1	N/A	3557.0	10841.65	N/A	3557.0	N/A	3557.0	3192.1	N/A	3557.0	739.88	8250.58	1031.78	1218.95	N/A	4046.99	N/A	8250.58	N/A	N/A	N/A	8250.58	
2024-07-22	N/A	2806.98	N/A	3557.0	9567.26	N/A	3557.0	N/A	2806.98	2806.98	N/A	3557.0	663.38	7575.53	1091.59	1072.67	N/A	3431.41	N/A	7575.53	N/A	N/A	N/A	7575.53	
2024-07-23	N/A	1947.7	N/A	N/A	7638.69	N/A	N/A	N/A	N/A	1947.7	N/A	N/A	869.68	7632.96	1256.06	895.05	N/A	2775.52	N/A	7632.96	N/A	N/A	N/A	7632.96	
2024-07-24	N/A	1606.51	N/A	N/A	7932.32	N/A	N/A	N/A	N/A	1606.51	N/A	N/A	678.71	8681.49	1116.02	848.41	N/A	2758.41	N/A	8681.49	N/A	N/A	N/A	8681.49	
2024-07-25	57.00	1552.75	N/A	N/A	57.00	7658.17	N/A	N/A	N/A	1552.75	N/A	N/A	5883.85	9414.44	6834.53	925.71	N/A	2711.76	N/A	9414.44	N/A	N/A	N/A	9414.44	
2024-07-26	N/A	1547.38	N/A	N/A	6641.57	N/A	N/A	N/A	N/A	1547.38	N/A	N/A	1095.77	9940.04	1326.43	1045.74	N/A	2687.05	N/A	9940.04	N/A	N/A	N/A	9940.04	
2024-07-27	50.00	1862.29	N/A	N/A	50.00	12920.48	N/A	N/A	N/A	1862.29	N/A	N/A	671.44	4571.56	1007.74	983.14	N/A	2436.95	N/A	4571.56	N/A	N/A	N/A	4571.56	
2024-07-28	N/A	1785.71	N/A	2136.86	N/A	10087.22	N/A	2136.86	N/A	1785.71	N/A	2136.86	734.82	8393.09	978.35	856.37	N/A	3653.55	N/A	8393.09	N/A	N/A	N/A	8393.09	
2024-07-29	N/A	1677.48	N/A	N/A	6170.54	N/A	2127.15	N/A	1677.48	N/A	2127.15	N/A	746.94	7699.67	1028.00	853.91	N/A	3239.49	N/A	7699.67	N/A	N/A	N/A	7699.67	
2024-07-30	N/A	1646.79	N/A	2115.83	N/A	7753.87	N/A	2115.83	N/A	1646.79	N/A	2115.83	861.48	8809.47	1197.82	901.84	N/A	2799.25	N/A	8809.47	N/A	N/A	N/A	8809.47	
2024-07-31	N/A	1896.8	N/A	N/A	8200.57	N/A	N/A	N/A	N/A	1896.8	N/A	N/A	893.46	10900.03	1168.38	1373.3	N/A	3082.92	N/A	10900.03	N/A	N/A	N/A	10900.03	
2024-08-01	127.67	2143.02	N/A	3439.87	194.09	8708.68	N/A	3439.87	66.42	2143.02	N/A	3439.87	1078.05	8994.86	1486.29	1333.57	N/A	3295.95	N/A	8994.86	N/A	N/A	N/A	8994.86	
2024-08-02	N/A	2173.64	N/A	3439.87	N/A	8589.62	N/A	3439.87	N/A	2173.64	N/A	3439.87	947.09	5687.07	1117.50	1091.16	N/A	3011.26	N/A	5687.07	N/A	N/A	N/A	5687.07	
2024-08-03	N/A	1910.64	N/A	N/A	68.00	7170.61	N/A	N/A	68.00	1910.64	N/A	N/A	875.59	3953.42	1022.52	1049.66	N/A	2287.93	N/A	3953.42	N/A	N/A	N/A	3953.42	
2024-08-04	N/A	1793.34	N/A	2537.0	89.00	7796.94	N/A	2537.0	89.00	1793.34	N/A	2537.0	847.24	3657.15	1012.93	1014.36	N/A	2713.39	N/A	3657.15	N/A	N/A	N/A	3657.15	
2024-08-05	134.50	1806.62	N/A	2537.0	248.22	7912.25	N/A	2537.0	113.71	1806.62	N/A	2537.0	937.73	6090.05	1192.22	1057.53	923.00	2890.5	N/A	6090.05	N/A	N/A	N/A	6090.05	
2024-08-06	120.00	1971.09	N/A	N/A	186.34	8323.75	N/A	N/A	66.33	1971.09	N/A	N/A	799.95	6013.81	1191.87	988.85	N/A	2795.67	N/A	6013.81	N/A	N/A	N/A	6013.81	
2024-08-07	N/A	2120.04	N/A	N/A	69.50	8488.48	N/A	N/A	69.50	2120.04	N/A	N/A	1766.74	3100.16	1579.22	853.67	N/A	2505.32	N/A	3100.16	N/A	N/A	N/A	3100.16	
2024-08-08	119.00	1964.51	N/A	N/A	188.10	7976.13	N/A	N/A	69.10	1964.51	N/A	N/A	890.52	4450.29	1518.05	1253.91	N/A	2434.86	N/A	4450.29	N/A	N/A	N/A	4450.29	
2024-08-09	N/A	1705.73	N/A	N/A	76.00	7505.82	N/A	N/A	76.00	1705.73	N/A	N/A	918.14	4844.05	1782.00	1371.17	N/A	2705.52	N/A	4844.05	N/A	N/A	N/A	4844.05	
2024-08-10	115.00	1688.07	N/A	2559.0	178.38	7880.21	N/A	2559.0	63.38	1688.07	N/A	2559.0	1115.52	2779.38	1088.67	813.93	N/A	3281.83	N/A	2779.38	N/A	N/A	N/A	2779.38	
2024-08-11	N/A	1731.85	N/A	2559.0	75.00	8125.37	N/A	2559.0	75.00	1731.85	N/A	2559.0	853.67	2967.85	1145.79	846.14	N/A	2407.38	N/A	2967.85	N/A	N/A	N/A	2967.85	
2024-08-12	N/A	1756.95	N/A	N/A	69.00	8233.78	N/A	N/A	69.00	1756.95	N/A	N/A	865.10	4108.94	1147.31	902.31	N/A	2440.38	N/A	4108.94	N/A	N/A	N/A	4108.94	
2024-08-13	N/A	2112.06	N/A	N/A	66.00	8565.71	N/A	N/A	66.00	2112.06	N/A	N/A	881.38	2918.77	1349.36	889.17	N/A	2954.45	N/A	2918.77	N/A	N/A	N/A	2918.77	
2024-08-14	N/A	2096.98	N/A	N/A	N/A	10732.46	N/A	N/A	N/A	2096.98	N/A	N/A	985.33	4356.12	1352.95	808.96	N/A	1980.06	N/A	4356.12	N/A	N/A	N/A	4356.12	
2024-08-15	N/A	1900.8	N/A	N/A	7479.8	N/A	N/A	N/A	N/A	1900.8	N/A	N/A	1231.05	3607.5	1324.02	900.29	N/A	3129.87	N/A	3607.5	N/A	N/A	N/A	3607.5	
2024-08-16	N/A	1682.23	N/A	N/A	N/A	8526.64	N/A	N/A	N/A	1682.23	N/A	N/A	804.71	3890.84	1157.77	1007.0	N/A	2557.1	N/A	3890.84	N/A	N/A	N/A	3890.84	
2024-08-17	N/A	1675.05	N/A	N/A	8394.3	N/A	N/A	N/A	N/A	1675.05	N/A	N/A	889.43	2989.58	1281.67	742.04	N/A	2416.38	N/A	2989.58	N/A	N/A	N/A	2989.58	
2024-08-18	N/A	1800.52	N/A	N/A	N/A	10556.57	N/A	N/A	N/A	1800.52	N/A	N/A	946.62	5319.91	1183.72	890.25	N/A	2810.94	N/A	5319.91	N/A	N/A	N/A	5319.91	
2024-08-19	N/A	1816.09	N/A	2592.0	7513.23	N/A	2592.0	N/A	1816.09	N/A	2592.0	N/A	877.10	3791.45	1209.13	885.75	N/A	2606.2	N/A	3791.45	N/A	N/A	N/A	3791.45	
2024-08-20	126.00	1896.7	N/A	2254.0	202.00	7647.13	N																		